

Role Profile





Roles at this level support the Director of Adult Social Services (and in this case the Chief Officer of Leeds North CCG) in setting the purpose and strategic direction in relation to health and social care integrated commissioning. They initiate plans and policies and develop strategies that are aligned with Council and CCG priorities to ensure the professional development and delivery of highly effective services within the health and social care system which contribute to the achievement of the Council's and CCGs vision and strategic outcomes.

As part of the senior leadership team for both Adult Social Care and Leeds North CCG, roles at this level live and model values and behaviours to help the council to achieve the ambition to become the best city council in the country. They build strong and dynamic relationships and trust with politicians, CCG board members, partners, stakeholders, communities and external agencies to enhance profile and reputation.

Aspect For roles at this level, you must be able to show you can	Outcome The result when all aspects are applied effectively
Know - Appropriate professional qualification or equivalent in depth expertise and advanced knowledge gained through significant practical experience across the service area	You use your knowledge and expertise to plan and develop strategies, plans and policies that achieve the highest levels and standards in the delivery of work across the entire health and social care system
Maintain a comprehensive knowledge of local, regional and national issues, influencing health and social care policy and practice	You influence the strategic direction of the service ensuring delivery of shared outcomes in the context of local, regional and national changes
Understand the complexities of fostering and maintaining productive, strategic working relationships in a political, legal and regulatory environment.	There is evidence of effective and successful working relationships with Directors, Chief Executives/Officers, Elected Members, CCG Board members, and partner organisations across the City, region and nationally.
Leadership & strategic planning – Build strong and dynamic relationships and trust locally, regionally and nationally, with politicians, partners, stakeholders and communities	There is evidence of effective partnership working across the organisation, with services, stakeholders and communities
Lead the direction and ownership of shared objectives through the effective use of performance management processes ensuring delivery of required service or function standards.	You demonstrate personal clarity of purpose and highly developed shared vision. Your planning and communication skills lead to high levels of performance within services and across partnerships and multi-agency teams.
Lead and manage significant and high profile and system wide transformational change projects and programmes with impact across the health and social care system or within a major service area	You build a climate of trust during periods of change, using leadership skills to generate positive support and energy for change proposals.

Collaboration & innovation – Develop implement and evaluate innovative models of service delivery to meet the changing needs of stakeholders.

Services are successfully delivered with a focus on individual needs and outcomes

Promote and develop opportunities to collaborate and share best practice with other council services, external partners, communities, the city, and region, and nationally to add value to the service.

You lead and develop ways of working that encourage and support understanding of, and engagement with, relevant citizens, communities or internal clients.

Engage with staff and stakeholders to shape service vision and relevant operational plans; agree priorities and objectives in line with the service plan and relevant corporate policies & external legislation.

There is evidence of highly effective collaboration and engagement leading to priorities and objectives being met

Problem solving & decision making – Provide specific business, technical, service area expertise in the Council / Leeds North CCG and for partner organisations; propose advice, recommendations and solutions

You are committed to working and leading across boundaries with determination to integrate resources and work streams as needed and where beneficial

Anticipate and influence emerging issues/changing context and develop strategies quickly to solve problems or seize opportunities

Take highly complex issues requiring significant interpretation or extension of existing policies across diverse service areas and provide solutions in the medium and long term

Deliver – Influence and contribute to the wider issue of strategy development and prioritisation for both the city, the CCGs and the City Council. Deliver sustainable growth in a big city context

Strategies are in place to deliver measurable and sustainable improvement in quality and service standards

Lead, influence and manage emerging and sometimes complex relationships across services, partnerships and external organisations Value and use challenge and feedback from within and outside the service areas and organisation to continuously improve service provision

Resource management – Maximise the effectiveness of the workforce using workforce planning to inform development priorities

Evidence of having provided direction and support to individuals and teams promoting a 'can do' attitude and an environment of continuous improvement

Lead a culture of effective management of resources and budget, applying cost effective and flexible models that reduces costs, is responsive to organisational and national context and ensures the financial compliance and integrity of the managed area.

Plans are in place to ensure that there is an efficient and sustainable use of resources, employees are effectively employed and budgets are maximised